



Princess Mary Promenade, Bridlington. YO15 3LG Telephone - (01262) 678255

CHALET HIRE 2025 TERMS AND CONDITIONS

1. At least seven days' notice in writing must be given if a reservation is amended or cancelled and a cancellation/amendment fee at the current rate will be made.

Number of days before arrival:	Administration fee: (within 7 days of arrival only) £	Cancellation fee: %
More than 60 days	Admin Fee	Loss of Deposit
Weekly Hire:	10.00	£50 per week per chalet
Winter/Spring & Mid-season Long Lets	10.00	£100 deposit
59 – 0 days	10.00	100% of total cost
All Daily Hire: - Regardless of cancellation date.	10.00	100% of total cost

2. Whilst every effort will be made to let the hirer have the Chalet number requested, the Council reserve the right to offer an alternative Chalet where necessary.

3. **A week's booking will run from 1pm on the first day of hire (Friday, Saturday, or Monday) until 11pm on the last day of hire, (Thursday, Friday, or Sunday) when the key must be returned into the secure key box located at our offices. Day hire bookings will run from 10am on the day of hire until 11pm the same day, with keys again returned to the key safe at our offices. Late return of keys will incur an additional late fee of £40 for which you will be invoiced.**

4. Chalet hire includes the Chalet and any allocated outside area as indicated below (Please do not obstruct access for your neighbouring chalets):

Princess Mary Promenade, Belvedere & South Cliff Chalets - decked area in front of chalet.

Seabirds Chalets & South Cliff Pods – area within the porch of the chalet.

North Marine Drive & Hornsea Chalets – area within the roof canopy, between the metal supports.

5. Chalets are furnished with four chairs (**two chairs during Winter Lets**), a shelf and electric point for the **use of a kettle or mobile phone charger only**. Due to the low power of the electric point, the use of other electrical items will cause a system outage and therefore are not permitted. If prohibited items are found in your chalet, they will be removed, and be available for collection from our offices at the end of your hire. The cost of electricity is included in the hire charge.

6. Keys which are lost will be charged at £20.00 per key, payable in cash at our South Office in Bridlington, **before** you will be allowed re-enter into the chalet. If you do not pay the replacement fee,

your hire will be terminated with immediate effect. **Late return of keys will incur an additional late fee of £40 for which you will be invoiced.**

7. Virtual Parking permits for South Cliff and Belvedere Chalets are available at **two per chalet per week**. (Applicable from Easter - October, when the Park and Ride long stay (grass) car park is open) Permits must be added to your booking at reservation stage, the relevant fee paid, and the car registrations included in the box provided. If before arrival you need to amend any registrations, this must be done minimum 3 days prior to your chalet start date by emailing coastal.services@eastriding.gov.uk. Coastal Services will not be held responsible for any registrations given in-correctly and any subsequent parking tickets obtained. Only a limited number of parking permits are available per week, therefore, permits cannot be issued on arrival.

8. All children under the age of 16 years using the chalet must be accompanied by an adult. Children should always be supervised when using the paddling pool and streams, due to the risk of drowning.

9. The Chalet is only to be used by the hirer, his family, or friends, between the hours of 6.00am and 11pm. The use of the Chalet by the hirer's family or friends shall be without financial or other material consideration of any kind, direct or indirect. Overnight occupation of the Chalet is not permitted. Sub-letting is not permitted.

10. The Chalet is to be used only for the recreation, shelter or personal comfort of the hirer, his family, or friends. The Chalet must not be used for any trade business or calling of any kind. The collection of money for any charity is not permitted from the Chalet.

11. The hirer will be held responsible for any loss or damage caused to the Chalet or any of the contents during the hire. Breakages and damage must be reported, and payment (if needed) made to the Coastal Services South Office who will issue a receipt.

12. The hirer of the Chalet shall not cause or permit any public or private nuisance in or upon the premises or anything which shall cause annoyance, inconvenience, or disturbance to the occupier of the neighbouring Chalets or to the public. The hirer should also be aware we have a zero-abuse policy for our staff. The hirer shall not allow any radio/audio or musical instrument to be played in such a way as to be a nuisance to the users of the adjoining Chalets.

13. The cooking of food inside a Chalet is not permitted.

14. The use of barbeques inside the Chalet is not permitted. Charcoal barbeques with a stand are permitted to be used on the grassed area, beach, or a concreted area - providing it is not on a public through-fare. Disposable barbeques should only be lit on a non-flammable surface such as the beach.

15. Due to the risks of fire and explosion, gas canisters, including camping stoves and gas barbeques are **not permitted**. No inflammable substances including charcoal and firelighters must be brought into or stored in the Chalet. The Council reserves the right to remove any item from the Chalet if required in the interests of safety, or in breach of this contract.

16. The Council will not be liable for any loss or damage to the property or any personal injury arising out of the use of the Chalet whether suffered by the hirer or his family or friends. The Council will not be held responsible in any way for possessions left unattended in a Chalet at any time including overnight.

17. Whilst dogs are permitted in the Chalets, owners are requested to exercise control over their pets and keep them on a lead so as not to cause annoyance to others. It should be noted that byelaws to control dogs and dog fouling are in force in certain areas of our beaches and promenades.

18. The hirer is responsible for ensuring that all rubbish is removed, and the Chalet is left in a clean and tidy condition at the end of the hire period. The hirer must not deposit any refuse or rubbish near any Council Chalet other than in the bins provided.

19. Any personal belongings left in the chalet after the hire has ended, will be removed, logged, and stored for a maximum of seven calendar days. The Council take no responsibility for loss of or damage to these items during this time. After seven days, if unclaimed, the property will be disposed of.
20. Chalet users are not permitted to drive onto and /or park on any of the promenades at any time. Normal Council parking charges apply to Chalet users, unless a parking pass has been obtained for the Park & Ride car park for the applicable Chalets. (South Cliff & Belvedere only)
21. No sign or structure of any kind, shall be fixed or displayed from the Chalet.
22. Between April and July, South Cliff chalet area may be busier than normal as this is an events beach that hosts non-participation events (such as league football and volleyball). ERYC do not issue refunds to chalet users who are inconvenienced by these scheduled events as they are made aware of them prior to booking.
23. The Council reserves the right to enter and inspect the Chalet at any time. Hirers are not permitted to add their own locks or fastenings to the Chalet, except by prior consent. If agreed, a copy of the key must be supplied to the Coastal Service South Office.
24. If the Council require for any reason to recover possession of the Chalet, they may give the hirer one day's notice to that effect and the Council will refund to the hirer a proportion of the charge, at the discretion of the Council.
25. The Council reserves the right to terminate the hire at any time without refund of any outstanding hire fee if the hirer does not comply with the above conditions.
26. Maintenance of the Chalets and the surrounding area can be conducted at any time including during hire, should it be deemed necessary. The Council will however, endeavour to give prior warning of any works before they commence, wherever possible or whilst we carry out repairs and maintenance during your hire. Enquiries regarding maintenance should be referred to the Coastal Services South Office, Bridlington.
27. The Council will not give retrospective refunds, compensatory payments or additional duration following the announcements of any special offers advertised after you have made your booking, nor for adverse weather conditions or whilst we carry out repairs and maintenance during your hire period.
28. Payment of the hire charge is deemed as acceptance of the above terms and conditions.